



RECEIVE £500 CASHBACK

Promotion Terms and Conditions

Offer valid **1 August - 30 September 2024**, claim by **30 November 2024**.

FISHER & PAYKEL

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TERMS AND CONDITIONS

Information on how to claim the Fisher & Paykel Refrigeration Cashback Promotion and how to participate forms part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions. This offer is not valid with any other offer, unless otherwise advised.

WHO CAN ENTER

Participation in this promotion is only open to residents of the United Kingdom, Channel Islands and the Isle of Man and who are 18 years and over. Employees (and their immediate families) of the Promoter, participating retailers and agencies associated with this promotion are ineligible to claim. Immediate family means any of the following: spouse, ex-spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister or 1st cousin.

This promotion applies to purchases of A grade products only and does not apply to purchases of trade seconds or refurbished products.

PROMOTIONAL PERIOD

The promotion commences 12.01am BST **1 August 2024** and closes 11.59pm BST **30 September 2024** (Promotional Period). Claims must be received by the Promoter by 11.59pm GMT **30 November 2024** (Claims Closing Date). Any claims received after this date will be ineligible.

PROMOTIONAL DETAILS

Purchase any qualifying Fisher & Paykel refrigeration appliance as set out in the table below and receive a cashback. The value of the cashback varies per qualifying model and is outlined in the table below. Purchases must be online from www.fisherpaykel.com/uk or from a participating retailer during the Promotional Period in a single transaction to be eligible to claim the corresponding cashback amount.

QUALIFYING PRODUCTS

Participating retailers are any retailer in the United Kingdom authorised by Fisher & Paykel Appliances Ltd to sell Qualifying Products, listed here: www.fisherpaykel.com/uk/where-to-buy

Promotional offer excludes delivery, installation, warranty costs or any other associated items or costs.

QUALIFYING PRODUCTS	CASHBACK
RF540ADUX6, RF540ADUB7, RF540ANUX6, RF540ANUB6, RF540AZUB6, RF500QNUX1	£500

Qualifying Products are to be paid in full within the Promotion Period. Qualifying Products purchased under finance or payment agreements are eligible to participate in this promotion.

If a Qualifying Product is on backorder ('out of stock') a deposit on that product must be paid during the Promotional Period to be eligible for this offer. Full payment and receipt of the product(s) (and therefore access to the product serial number) must occur before the Claims Closing Date in order to lodge an online claim for this promotional offer. This promotional offer is not available to customers who choose to delay delivery of their Qualifying Product(s) beyond the Claims Closing Date as the provision of serial numbers is mandatory for entry into this promotion.

HOW TO CLAIM

1. You must register for your claim at the online registration form at: www.fisherpaykel.com/promotions
2. Claimants must confirm acceptance of these full Terms and Conditions on the online registration form and supply the information marked as mandatory, including providing proof of purchase

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3. When registering your claim you must supply the following information, failure to do so may result in the invalidation of your claim and forfeiture of any cash back:
 - a. Contact details - customer name (which must match the customer name on the proof of purchase), address, daytime contact phone number and bank account details, including Account Number and Account name. The Promoter accepts no responsibility for the customer providing incorrect account details
 - b. Products & serial numbers of your Qualifying Products
 - c. Copy of your proof of purchase - a receipt/tax invoice indicating the customer name, date of purchase, store (including address) invoice number, details of Qualifying Products including model number, the price paid (excluding any additional charges eg warranty costs) and total invoice amount, you can do this by:
 1. Computer - scan your proof of purchase & save as a PDF
 2. Smartphone - take a photo of your proof of purchase from your smartphone & make sure it is in focus & legible

Please ensure you retain your original proof of purchase. Failure to produce the proof of purchase when requested may, in the absolute discretion of the Promoter, result in the invalidation of a claimant's claim and forfeiture of any right to a cash back.

If your claim is approved, you will receive an approval email.

To follow up on the status of your claim, or if you do not receive your cash back within 45 days of your approval email, please contact the Promoter at www.fisherpaykel.com/uk/help-and-support/contact-us or by email at UK.Promotions@fisherpaykel.com and include your full name, contact number and unique code (found in your approval email).

This promotional offer is not available to customers who choose to delay delivery of their Qualifying Product(s) beyond the Claims Closing Date as the provision of serial numbers is mandatory for entry into this promotion.

The claimant agrees that if they receive the cash back but then return the Qualifying Product(s) under any returns policy the retailer may have, they will also be liable to repay the cash back to the Promoter.

The claimant is responsible for providing the correct bank account details. If the bank details provided are incorrect and payment of the cashback cannot be completed, the claimant's claim will be declined, and the Promoter will contact the claimant to advise that payment cannot be made. The claimant will then be required to submit a new online registration form with the correct bank details. Other than as set out here the bank account details provided in the online register form cannot be changed.

The Promoter is working with Benamic Unlimited Company (Benamic) for the fulfilment of the cash back. You may receive communications from Benamic for the purposes of fulfilling the cash back and payment may be made by Benamic. A payment from Fisher & Paykel or Benamic for the purposes of the Promotion shall constitute the cash back being paid to you.

This promotion applies to purchases of A grade products only and does not apply to purchases of trade seconds or refurbished products. The offer is not available on trade (commercial) or wholesale purchases.

GENERAL

The offer is not applicable to trade (commercial) or wholesale suppliers, this includes but is not limited to purchases made from suppliers that do not generally sell direct to the public.

All claims are subject to verification by the Promoter. The Promoter reserves the right, at any time, to verify the validity of claims (including contacting the place of purchase) and claimants (including a claimant's identity, age and place of residence) and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

Any misrepresentation or fraudulent information submitted by the claimant will disqualify the claim.

If the Promoter is unable to verify the authenticity of the serial number supplied during the claim process, the claimant shall, if requested by the Promoter, provide an electronic image of the serial number or cut out and post in the serial number from the product carton.

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The Promoter reserves the right to withhold and / or refuse payment of the cash back where it suspects that any false or fraudulent claim is being made or where a claim has been made which does not comply with these terms.

Incomplete, indecipherable, or illegible claims will be deemed invalid.

You are responsible for providing the correct bank account details. If the bank details provided are incorrect and payment of the cash back cannot be completed, your claim will be declined and the Promoter will contact you to advise that payment cannot be made. You will then be required to submit a new online claim form with the correct bank details. Other than as set out here the bank account details provided in the online claim form cannot be changed.

The Promoter reserves the right to vary these Terms and Conditions without notice, to modify, reschedule or terminate the promotion or to modify or extend the closing date and criteria of the promotion at its discretion.

The Promoter's decision on all matters pertaining to this promotion is final and binding and no correspondence will be entered into, except as otherwise stated in these Terms and Conditions. Claims are not transferable or assignable.

The Promoter (or its associated or affiliated companies or third parties who have licensed its brands to the Promoter or contributed to the application) (Content Owner) own or license from third parties all application content. All application content remains the sole property of the applicable Content Owner and is protected under all relevant copyright, trademark and other applicable laws. Nothing on the application should be construed as granting any license or rights to use or distribute any application content, without the Promoter's express written agreement or of the other applicable Content Owner.

Except for any liability that cannot be excluded by law, the Promoter and its respective bodies corporate (including their officers, employees and agents) and Facebook excludes all liability whether arising in tort (including without limitation negligence), contract or otherwise for any personal injury; or any loss or damage (including, without limitation, loss of opportunity, loss of profits or loss of property); whether direct, indirect, special or consequential, arising in any way out of the promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim or offer that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in gift value; (e) any tax liability incurred by a claimant; or (f) participation in the promotion or use of a gift.

You accept the cash back entirely at your own risk and indemnify the Promoter in respect of any claim for accident, injury or property damage that may occur in connection with the cash back.

Any cost associated with accessing the promotional website is the claimant's responsibility and is dependent on the Internet service provider used. If for any reason, any aspect of this promotion is not capable of running as planned including, but not limited to, by reason of infection by computer virus, mobile network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter may in its sole discretion cancel, terminate, modify or suspend the promotion, or invalidate any affected entries.

The Promoter collects personal information in order to conduct the promotion and may, for this purpose, disclose such information to third parties, including, but not limited to suppliers associated with this promotion and as required, to regulatory authorities, or use such information to contact the claimant in relation to this promotion. The claim is conditional on providing this information. If the claimant marks the applicable box, the Promoter may use the claimant's personal information for the purposes specified at the time of collection. Claimants should direct any requests to access, update or correct information to the Promoter. All claims become the property of the Promoter. These Terms and Conditions are deemed to incorporate our privacy policy and by entering the promotion, you accept the terms and conditions of our privacy policy. For further details view our privacy policy www.fisherpaykel.com/uk/privacy-policy Benamic (www.benamic.com) are the processor of the cashback payments. Processing of your personal data for these purposes shall be in accordance with Benamic's privacy policy www.benamic.com/privacy-policy/. Benamic delete all data 12 months after the completion of the promotional period.

The Promoter may vary these Terms and Conditions at any time without notice. For any updates (and to see our latest promotions), please visit www.fisherpaykel.com/uk/promotions.

These Terms and Conditions are governed by the laws of England and Wales.

The Promoter is Fisher & Paykel Appliances Limited (UK), 420 Cob Drive, Swan Valley, Northampton NN4 9BB, United Kingdom.

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